

Posiflex Works in a New York Minute



Les Enfants Terrible Bistro before the fire



POS Terminal Takes on New York Bistro Blaze

You don't have to be able to pronounce "korhogofefemougou" to appreciate succulent steak marinated in Ivory Coast spices. That is just one of the twists on bistro classics at Les Enfants Terribles (French for The Terrible Children), a New York Lower East Side lair with a French-colonial feel.

Although the ten-year-old French-Algerian bistro Les Enfants Terribles is now closed partly due to a restaurant fire, its Posiflex touch screen terminal is still open for business.

An electrical short started a fire inside the waiter's station. The Posiflex touch screen terminal was directly mounted on top. The fire consumed the Uninterruptible Power Supply (UPS), kiosk and terminal base. The fire got so hot the Posiflex hard drive cover and power button also melted.

After connecting a new power supply and AC cord onto the heat warped terminal, first the familiar soft blue glow of the Posiflex logo came on, then the operating system, and then the software came up...open and ready for business even though the surroundings around it were destroyed.

Cawdron states, "I always knew how reliable Posiflex was because in the field they don't fail. This is a lot to say given the frenzied and hectic pace of New Yorkers' lives, touch screen terminals take a beating and downtime is unacceptable. But surviving a restaurant fire while everything else around it was ablaze is unbelievable. I'd buy another Posiflex in a New York Minute"¹. ■

1. Urban Dictionary definition of a New York Minute; A New York minute is an instant. Or as Johnny Carson once said, it's the interval between a Manhattan traffic light turning green and the guy behind you honking his horn.

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— James Cawdron
Partner, Manhattan POS

James Cawdron, Partner, Manhattan POS, took the remnants of the Posiflex terminal back to his office, ready to throw it in the dumpster, and thought, "I wonder if this still works?"



Actual photos of the Posiflex terminal that survived the fire.

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