

# Memo

To: POSIFLEX Customers  
From: POSIFLEX Operations Department  
Date: 4/2/2014  
Re: End of Repair Notice: TP8015/ TP8415 Series

---

Dear POSIFLEX Customer:

Posiflex announces End of Repair services for the TP8015 and TP8415 models due to no longer having sufficient parts available to maintain a complete repair program for the TP8015/8415 models.

The TP8015/8415 models were discontinued March 2010 and are no longer eligible for the post warranty repair program.

The following models are affected by this notice:

JIVA TP8015 Series Touch Terminals  
JIVA TP8415 Series Touch Terminals

Limited parts are available for self-service; please contact Customer Service Department for specific availability.

Email: [Customer.Service@Posiflexusa.com](mailto:Customer.Service@Posiflexusa.com)  
Tel: (510) 429-7097

**Please note that the current model, TP8315 is not affected by this notice. Warranty and Post Warranty services remain available for this model only.**

Posiflex greatly appreciates your support.

Regards,  
**Posiflex Business Machines**