

# Memo

To: POSIFLEX Customers  
From: POSIFLEX Operations Department

Date: April 26, 2010

Re: Extended Technical Support Hours

Effective May 3rd 2010, Posiflex is pleased to announce the extended hours of technical support at the following times, 9:00am to 8:00pm EST, Monday - Friday.

With this increased accessibility to technical support, we look forward to providing you with quick and effective service and maximizing uptime for your business operations.

Your business is our commitment.

Do not hesitate to contact Customer Service at 510-429-7097 or our toll free number 888-968-1668 for additional inquiries; and we will be delighted to assist you.

***Posiflex Business Machines, Inc.***