

End of Life Notice

Posiflex Business Machines, Inc announces the End of Life of the RT2000 1st Generation Series with the Celeron J1900 CPU.

Effective 10/01/2023 the RT2015 and RT2016 with the Celeron J1900CPU will no longer be available for sale nor special order through our factory. Product availability will be based on “on hand” inventory at Posiflex or within our channel partners. The RT2025 and RT2026 with the Celeron J6412 CPU remain available and supported.

The following details have been outlined for your review and consideration:

Affected Model

The RT2015 (15”) and RT2016 (16”) configured with the Celeron J1900 CPU are affected by this notice.

- Please note that the RT2025 and RT2026 with the Celeron J6412 CPU are NOT affected by this notice.

Product Timeline

New Product on Market	Initial product offering to the market	March 2018
Phase Out Notice	Product offered while supplies last	10/01/2023
Last Buy Date	Last day to submit stocking orders	10/01/2023
EOL Date	Official End of Life cycle, product no longer produced	10/01/2023
Support and Replacement Parts	Technical support and replacement parts for service commitment	10/01/2026

Replacement Options

Posiflex offers the update RT2025 and RT2026 with the Celeron™J6412 CPU in same, or similar configurations.

Technical Support and Replacement Parts

Technical support will remain available through 10/01/2026 via phone call or email via our website. Posiflex is committed to providing and offering spare parts for post warranty and/or self-repairs for three (3) years as of this official EOL notice. Parts may remain available beyond the three-year term, however, not guaranteed.

Product Accessories and/or Peripherals

Please note that corresponding peripherals and accessories for the RT2015 and RT2016 1st Generation will continue to be available and compatible with the update RT2025 and RT2026 2nd Generation series.

Warranty / Maintenance Services

Customers with active warranty or service contracts will continue to receive service from Posiflex until the item’s warranty end date or end of contract date expires. Warranty and/or maintenance contracts will not be extended beyond this EOL notice.

Posiflex greatly appreciates the support given to this product over its lifespan as well as to that given to the next generation of reliable and quality driven products.

Do not hesitate to contact your Regional Sales Manager or Customer Service with any questions, concerns, or availability inquiries.

Posiflex Business Machines, Inc