

End of Life Notice

Posiflex Business Machines, Inc announces the End of Life of the RT5000 Series.

Effective 10/01/2023 the RT5015 and RT5016 will no longer be available for sale nor special order through our factory. Product availability will be based on “on hand” inventory at Posiflex or within our channel partners.

The following details have been outlined for your review and consideration:

Affected Model

All configurations of the RT5015 (15”) and/or the RT5016 (16”) are affected by this notice.

Product Timeline

New Product on Market	Initial product offering to the market	March 2018
Phase Out Notice	Product offered while supplies last	10/01/2023
Last Buy Date	Last day to submit stocking orders	10/01/2023
EOL Date	Official End of Life cycle, product no longer produced	10/01/2023
Support and Replacement Parts	Technical support and replacement parts for service commitment	10/01/2026

Replacement Options

Posiflex offers the RT6015 (15’) and/or the RT6016 (16”) in same or similar configurations.

Technical Support and Replacement Parts

Technical support will remain available through 10/01/2026 via phone call or email via our website. Posiflex is committed to providing and offering spare parts for post warranty and/or self-repairs for three (3) years as of this official EOL notice. Parts may remain available beyond the three-year term, however, not guaranteed.

Product Accessories and/or Peripherals

Please note that corresponding peripherals and accessories for the RT5015 and RT5016 will continue to be offered, however, could be phased out in the future based on product demand.

Warranty / Maintenance Services

Customers with active warranty or service contracts will continue to receive service from Posiflex until the item’s warranty end date or end of contract date expires. Warranty and/or maintenance contracts will not be extended beyond this EOL notice.

Posiflex greatly appreciates the support given to this product over its lifespan as well as to that given to the next generation of reliable and quality driven products.

Do not hesitate to contact your Regional Sales Manager or Customer Service with any questions, concerns, or availability inquiries.

Posiflex Business Machines, Inc